



# RESORT PROPERTIES

— OF ANGEL FIRE, LLC —



## HOW ARE WE DIFFERENT?

- Full-service management, marketing, house keeping and maintenance
- 24/7/365 local assistance for homeowners and guests
- All logistics are handled from first contact with guests to the end of their stay
- Locally owned and operated
- All linens, towels, and basic amenities provided
- All state, and local taxes paid on the owner's behalf and IRS 1099 provided annually with breakout report: NM gross receipts tax, Village of Angel Fire sales, lodging, and sports & recreation taxes
- Rental coverage included for stays 29 days or less: *guests pay a fee which covers damages and theft*

### ✓ MARKETING

- True dynamic rental rates and seasonal promotions
- Automatic website and calendar synching
- Reputation management with custom responses to guests' comments
- Included in-house photography and virtual tour services

### ✓ MANAGEMENT

- Rental agreement procured from every rental guest
- Monthly accounting and owner payout for rentals
- Adheres to New Mexico law requiring Trust Management of funds (*monies held in a trust account until disbursement and triple reconciliation*)
- Provide local check-in services and area information packet to all guests
- Use of RPAF mobile app that streamlines the guest experience
- Access to RPAF owner's portal for tracking of rental revenue and calendars

### ✓ MAINTENANCE

- Housekeeping Services: scheduling and commercial laundry (*no wear & tear on owner's appliances*)
- Resolve guest satisfaction issues when problems arise during their stay
- Receive Mail & Packages; *hold at RPAF office for pickup*
- Facilitate minor or major repairs

## Additional Guest & Owner Services OFFERED

### ✓ XPLORE ACTIVITES

*Free activities included with reservation for guests and homeowners (only for stays 29 days or less)*

Two Levels:

- Explorer (3+ bedrooms)  
[https://xplorie.com/fun/rpaf\\_e/](https://xplorie.com/fun/rpaf_e/)
- Traveler (2 max bedrooms)  
[https://xplorie.com/fun/rpaf\\_t/](https://xplorie.com/fun/rpaf_t/)

### ✓ AMAZON ECHO DOT - "ALEXA"

*Digital Concierge for Guests - tailored information for each stay, local recommendations, stream music and much more.*





## WELCOME TO *angel fire*

The Resort Properties of Angel Fire property management program is designed to offer a complete suite of services for owners who want turnkey services with the specific intention of maximizing profits.

RPAF is locally owned and operated.

## CURATED VACATIONS *in the* SOUTHERN ROCKIES


We'll expand your reach by marketing your rental property across 25+ well-known vacation rental websites (e.g., VRBO, TripAdvisor, HomeAway, FlipKey, Airbnb, etc.). We'll also generate strong email and direct mail campaigns to regularly promote your home to our large database of previous guests.



### GET IN TOUCH

 [rentals@resortpropertiesofangelfire.com](mailto:rentals@resortpropertiesofangelfire.com)

 30 South Angel Fire Road  
Angel Fire, NM 87710

 (575) 377-6441

[www.resortpropertiesofangelfire.com](http://www.resortpropertiesofangelfire.com)